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# The Web User Interface Has Experienced an Unexpected Error

The webUI has encountered an exception condition that it does not know how to handle.

Possible causes could be that the database is not responding, the OpenNMS application has stopped or is not running, or there is an issue with the servlet container.

You can try going to the main page and hitting "refresh" in your browser, but there is a good chance that will have no effect. Please bring this message to the attention of the person responsible for maintaining OpenNMS for your organization, and have them insure that OpenNMS, the external servlet container (if applicable), and the database are all running without errors.

## Error Details

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java.lang.NullPointerException
    at org.opennms.web.admin.discovery.GeneralSettingsLoader.load(GeneralSettingsLoader.java:38)
    at org.opennms.web.admin.discovery.ActionDiscoveryServlet.doPost(ActionDiscoveryServlet.java:96)
    at javax.servlet.http.HttpServlet.service(HttpServlet.java:727)
    at javax.servlet.http.HttpServlet.service(HttpServlet.java:820)
    at org.mortbay.jetty.servlet.ServletHolder.handle(ServletHolder.java:487)
    at org.mortbay.jetty.servlet.ServletHandler$CachedChain.doFilter(ServletHandler.java:1093)
    at org.extremecomponents.table.filter.AbstractExportFilter.doFilter(AbstractExportFilter.java:49)
    at org.mortbay.jetty.servlet.ServletHandler$CachedChain.doFilter(ServletHandler.java:1084)
    at org.opennms.web.StoreRequestPropertiesFilter.doFilter(StoreRequestPropertiesFilter.java:71)
    at org.mortbay.jetty.servlet.ServletHandler$CachedChain.doFilter(ServletHandler.java:1084)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:265)
    at org.acegisecurity.intercept.web.FilterSecurityInterceptor.invoke(FilterSecurityInterceptor.java:16)
    at org.acegisecurity.intercept.web.FilterSecurityInterceptor.doFilter(FilterSecurityInterceptor.java:275)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.ui.ExceptionTranslationFilter.doFilter(ExceptionTranslationFilter.java:166)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.providers.anonymous.AnonymousProcessingFilter.doFilter(AnonymousProcessingFilter.java:275)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.wrapper.SecurityContextHolderAwareRequestFilter.doFilter(SecurityContextHolderAwareRequestFilter.java:173)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.ui.basicauth.BasicProcessingFilter.doFilter(BasicProcessingFilter.java:271)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.ui.logout.LogoutFilter.doFilter(LogoutFilter.java:110)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.context.HttpSessionContextIntegrationFilter.doFilter(HttpSessionContextIntegrationFilter.java:149)
    at org.acegisecurity.util.FilterChainProxy$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.util.FilterToBeanProxy.doFilter(FilterToBeanProxy.java:98)
    at org.mortbay.jetty.servlet.ServletHandler$CachedChain.doFilter(ServletHandler.java:1084)
    at org.mortbay.jetty.servlet.ServletHandler.handle(ServletHandler.java:360)
    at org.mortbay.jetty.security.SecurityHandler.handle(SecurityHandler.java:216)
    at org.mortbay.jetty.servlet.SessionHandler.handle(SessionHandler.java:181)
    at org.mortbay.jetty.handler.ContextHandler.handle(ContextHandler.java:726)
    at org.mortbay.jetty.webapp.WebAppContext.handle(WebAppContext.java:405)
    at org.mortbay.jetty.handler.HandlerCollection.handle(HandlerCollection.java:114)
    at org.mortbay.jetty.handler.HandlerWrapper.handle(HandlerWrapper.java:152)
    at org.mortbay.jetty.Server.handle(Server.java:324)
    at org.mortbay.jetty.HttpConnection.handleRequest(HttpConnection.java:505)
    at org.mortbay.jetty.HttpConnection$RequestHandler.content(HttpConnection.java:842)
    at org.mortbay.jetty.HttpParser.parseNext(HttpParser.java:648)
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at org.mortbay.jetty.HttpParser.parseAvailable(HttpParser.java:211)
at org.mortbay.jetty.HttpConnection.handle(HttpConnection.java:380)
at org.mortbay.io.nio.SelectChannelEndPoint.run(SelectChannelEndPoint.java:395)
at org.mortbay.thread.BoundedThreadPool$PoolThread.run(BoundedThreadPool.java:450)
```